

LC MARINE LTD

Revised Website Terms & Conditions

DRAFT FOR APPROVAL — NOT YET LIVE OR LEGALLY REVIEWED

Prepared 31 October 2026. This is a revised draft based on the original LC Marine website-use terms dated 20 October 2020, adapted for a proposed online shop. The final delivery rates, VAT display, returns process, order acceptance process and payment configuration must be confirmed before publication.

1. About these terms

These terms govern use of the LC Marine Ltd website and explain how online orders may be placed when checkout is available. They do not replace any separate written terms agreed for workshop, installation, vessel repair or other services. Please read the product listing, any quotation and applicable service terms before ordering.

2. About LC Marine

The website is operated by LC Marine Ltd, a company registered in England and Wales (company number 12827996). Registered office: Unit 3 Birdham Shipyard, Birdham Pool Marina, Chichester, PO20 7BG. Contact: info@lcmarine.co.uk. Littlehampton workshop: 01903 733191. Birdham Pool: 01243 345093.

3. Products, information and availability

We aim to describe engines, accessories and services accurately, but photographs may be illustrative and specifications, compatibility, availability and lead times can change. Please check engine configuration, shaft length, starting system, steering and any installation requirements before ordering. Contact us before purchasing if compatibility or suitability is uncertain. A displayed product is not a guarantee of immediate stock.

4. Prices and quotations

The price, VAT treatment and any delivery charge applicable to an order should be shown clearly before the customer commits to pay. Prices may change before an order is accepted. Quotations for larger engines, installation, servicing or other work are subject to the specific quotation and any separately agreed terms. If an obvious pricing or description error is discovered before acceptance, we will contact the customer rather than automatically fulfil the order at an incorrect price.

5. Placing an online order

When online checkout is enabled, submitting an order is a request to purchase. We will acknowledge receipt electronically where the checkout system supports it. The contract is formed when we confirm acceptance of the order, not merely when the basket is submitted or an automated receipt is issued. We may decline an order, for example where stock is unavailable or a configuration cannot be supplied; any payment taken for a declined order will be refunded.

6. Payment and security

Available payment methods will be shown at checkout. Card payments may be processed by an external payment provider. LC Marine does not ask customers to send card details by email. An order is not ready for dispatch or collection until the agreed payment requirements are met.

7. Delivery and collection

Delivery options, charges, estimated times and any geographical restrictions must be displayed or agreed before payment. Any estimate is not a guaranteed delivery date unless expressly agreed. Customers should check goods on receipt and notify us promptly of damage, missing items or incorrect items. This does not affect statutory rights. Collection arrangements should be confirmed with the relevant workshop.

8. Consumer cancellation rights

Where a consumer purchases goods at a distance, they will normally have a statutory right to cancel within 14 days after delivery, subject to legal exceptions (including certain bespoke or personalised goods). The consumer must notify us clearly of cancellation and normally return the goods within 14 days of doing so. We will provide the legally required refund, including standard outbound delivery where applicable, within the statutory timeframe. Return carriage responsibility and cost will be explained before purchase where required by law. We may make a lawful deduction for handling beyond what is necessary to establish the nature, characteristics and functioning of the goods. These rights do not depend on unopened original packaging. For services started during the cancellation period at the consumer's express request, statutory rules about payment for work already performed and loss of cancellation rights for fully performed services may apply.

9. Faulty goods, warranties and returns

Consumers have statutory rights if goods are faulty, not as described or not fit for purpose; these rights are not limited by manufacturer warranty terms or by any requirement to retain original packaging. Manufacturer warranty periods, exclusions and eligibility conditions vary by brand and model. Contact info@lcmarine.co.uk with the order reference and details of the problem so we can explain the appropriate remedy. Any goodwill returns policy for unwanted goods is separate from statutory rights.

10. Workshop and installation services

Servicing, repairs, diagnostics, winterisation, antifoul and installation work may require inspection and a separate estimate, scope of works or signed authorisation. Additional work or unforeseen faults will be discussed as appropriate. The applicable service contract and Terms of Business, where agreed, govern such work.

11. Website use and acceptable conduct

Customers may browse the website and use contact forms lawfully. Do not upload unlawful, abusive, misleading or infringing content; attempt unauthorised access; distribute malware; or interfere with website security. We may restrict access where reasonably necessary to protect the site or comply with law.

12. Website content and third-party links

Website text, branding, images and product information belong to LC Marine or their respective owners or licensors. Customers may use the site for ordinary personal or business shopping and information purposes but must not reproduce site content commercially without permission. Links to third-party websites are provided for convenience; those sites have their own terms and policies.

13. Website availability and liability

We work to keep website information accurate and the site accessible, but occasional errors and interruptions can occur. Nothing in these terms excludes or restricts liability for death or personal injury caused by negligence, fraud, or any liability that cannot legally be excluded. Nothing affects statutory consumer rights. Any limitations for business customers must be assessed under applicable law and any separately agreed contract.

14. Privacy and cookies

We process personal information in connection with enquiries, accounts, orders and services. The current Privacy Policy and Cookie Policy should explain the relevant purposes, providers, cookies, retention and customer rights. These policies must be checked against the actual Wix website, payment and analytics configuration before publication.

15. Changes and governing law

We may update website terms prospectively by publishing a revised version. Changes do not retrospectively alter accepted orders. English law applies, subject to mandatory consumer protections and applicable rules about where consumers may bring claims. If any provision is unenforceable, the remaining provisions continue where legally possible.

Before publishing: Confirm live checkout/payment settings, displayed delivery charges, business-versus-consumer sales treatment, privacy/cookie disclosures, and obtain legal review. This draft deliberately does not state unverified shipping prices or warranty promises.